TLK 25 Wi-Fi
**WEARABLE COMMUNICATIONS DEVICE**

**PARTNER PRESENTATION**

# AGENDA

## PRODUCT OVERVIEW

## DEVICE BREAKDOWN: LET'S TLK
- Sleek, Smart, Safe
- Streamlined Voice Assisted Operations
- Packaged Ecosystem

## USE CASES
- Hospitality
- Retail
- Healthcare
- Education

## ORDERABILITY + MANAGEMENT
- Overview and pricing
- In-box items and accessories
- Resources

# DEVICE + SOLUTION OVERVIEW

TLK25 WI-FI

# LET'S TLK

Communicate and operate confidently with the TLK 25, a wearable WAVE PTX device that expands your capabilities beyond push-to-talk and doesn't limit your range.

Compact, powerful, rugged and equipped with an intuitive voice assistant for seamless communications, the TLK 25 is designed for ease of use, efficiency and safety. Access a communications, management and safety ecosystem in a small, intelligent device on your Wi-Fi network.
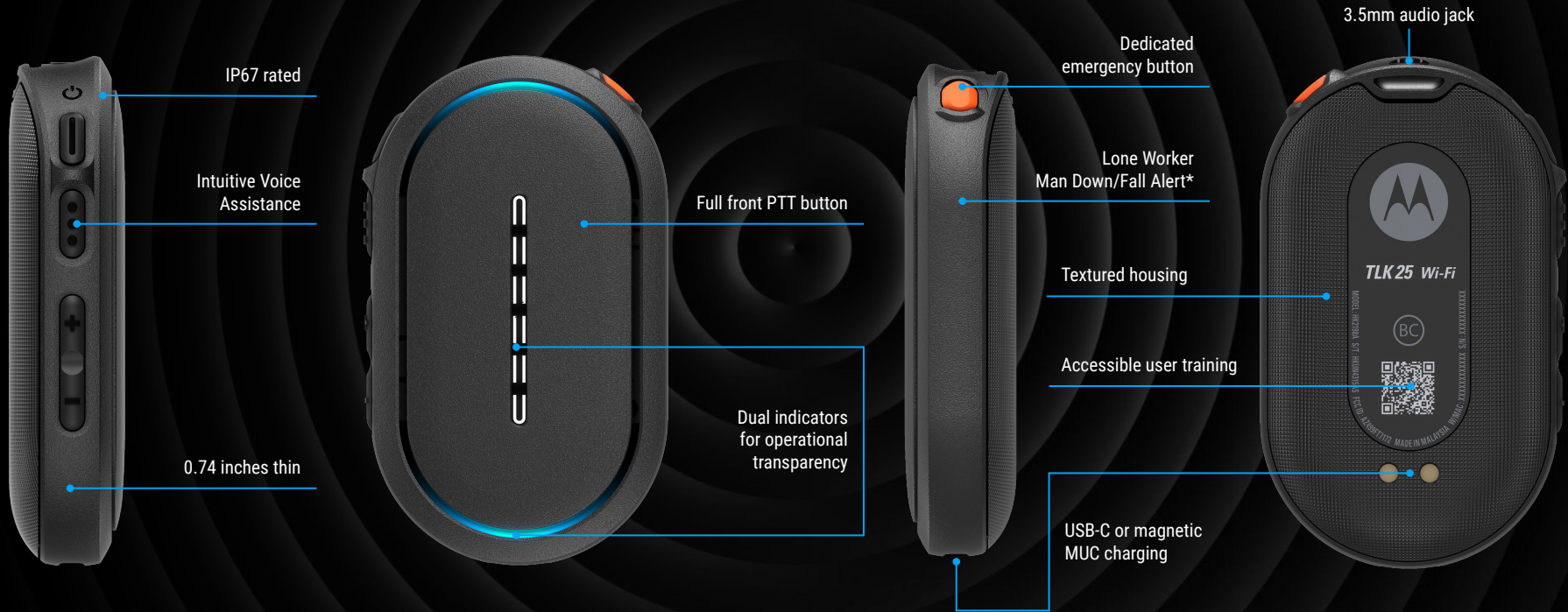
## DESIGNED FOR:

HOSPITALITY          RETAIL          HEALTHCARE          EDUCATION

# INTELLIGENT CONNECTION IN A DISCREET PACKAGE

IP67 rated

Intuitive Voice Assistance

0.74 inches thin

Full front PTT button

Dual indicators for operational transparency

3.5mm audio jack

Dedicated emergency button

Lone Worker Man Down/Fall Alert*

Textured housing

Accessible user training

USB-C or magnetic MUC charging

TLK 25 Wi-Fi

*Available with future releases

# SPECIFICATIONS

| | |
|---|---|
| Network | Wi-Fi: 2.4 GHz, 5 GHz |
| Wi-Fi | 802.11 a, b,g,n, ac<br>WPA2(personal and enterprise), WPA3(personal) |
| Channel Capacity | 96 channels |
| Contact List | 300 contacts |
| Dimensions | 3.2 x 1.9 x 0.7 in. |
| Weight | 2.6 oz |
| Battery Life | 12 hours |
| Battery Type | Embedded |
| Ruggedness | IP67, MIL-STD 810H |
| Bluetooth | 5.0 LE |
| Apps | Powered by WAVE PTX<br>Compatible with TLK Configuration App* |

*Available with future releases

# DEVICE BREAKDOWN

TLK 25 WI-FI

# KEY FEATURES

## SMALL, SLEEK, SMART

- Lightweight, wearable design
- Durable and discreet
- Shaped for safety

## STREAMLINED VOICE ASSISTED OPERATIONS

- Intuitive Voice Assistance for:
  - Communication
  - Safety
  - Key Information

## PACKAGED ECOSYSTEM

- Wi-Fi based and flexible
- Full suite of dedicated } emergency features
- WAVE PTX Interoperability + Portal
- Easy to use, easier to own

SLEEK
**SMART**
SAFE

# Intelligent, versatile design

- Embedded Intuitive Voice Assistant for reliable interaction, without delays

- LED status crescent with multiple colors

- LED indicator bar for clear separation of functions
  - Volume, channel, battery statuses

- Location tracking to alleviate concerns of losing device

- Embedded battery with better protection and longevity

- Full front PTT with PTT lock

# Durable meets discreet

- Rugged: IP67 rated, MIL-STD 810H

- Fine-textured back housing for grip

- 0.16 lb weight

- Multiple wearing options

  - Holster, clip, lanyards, in pockets

- No external mic/speaker for discreet communications
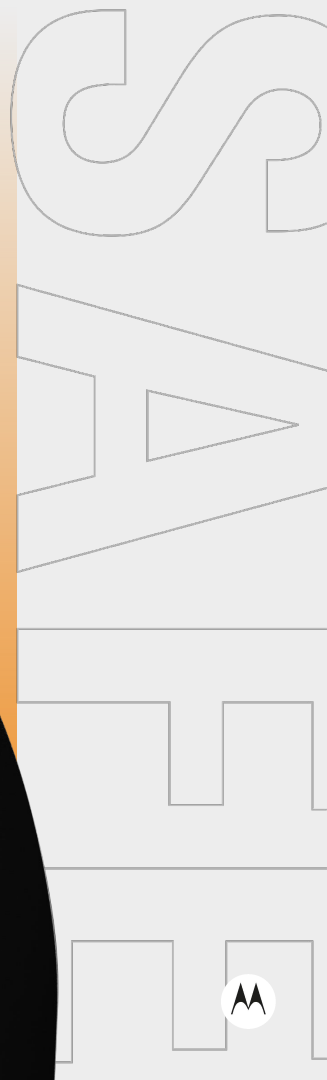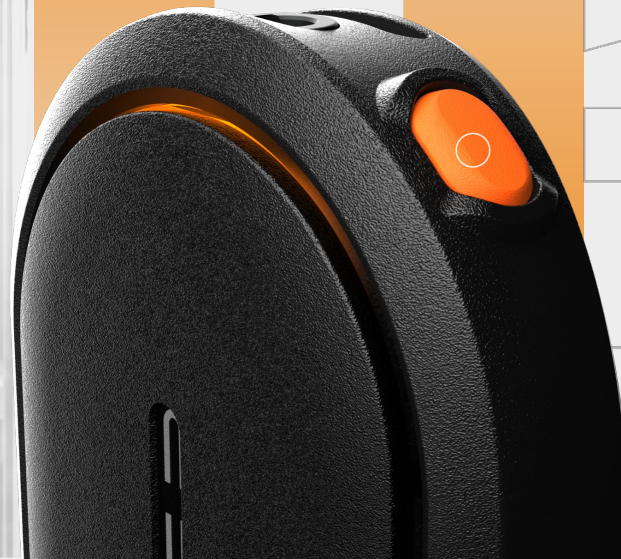  - In-box earpiece with PTT, VAB and mute slider
  - Bluetooth 5.0 LE

# SLEEK
# SMART
# **SAFE**

## Shaped for safety

- Wearable: works as a panic button

- Dedicated emergency button
  - Can declare emergency locally with button or remotely on behalf of device

- Discreet for high risk situations with customers

- Panic button with precise indoor location*

*Available with future releases

# STREAMLINED VOICE ASSISTED OPERATIONS

## Enhance employee communications with Intuitive Voice Assistance

- Natural language processing and recognition
  - Understands different verbiage, names
  - Can process accents

- Allows for easy, seamless communications
  - Even easier: use TLK 25's included earpiece with a voice assistant button

**VOICE ASSISTED FOR**
**COMMUNICATION**

- Talkgroups: switch, manage

- Group, private calls

- Contacts

- Scan

- Presence/contact's presence statuses

- PTT lock/unlock

"UNLOCK PTT"

"WHAT'S LINDA STATUS?"

"SWITCH TO BACK OF STORE"

"CALL FRONT DESK"

# VOICE ASSISTED FOR SAFETY

- Lone Worker
- Fall Alert
- Location
- Emergency source identification

SAFETY

"GET EMERGENCY SOURCE"

"DISABLE FALL ALERT"

"TURN ON LONE WORKER"

# VOICE ASSISTED FOR
## KEY INFORMATION

- Networks: Wi-Fi

- Device status

- Battery

- Volume

- Instant Personal Alerts

- Status

- Firmware over the air updates

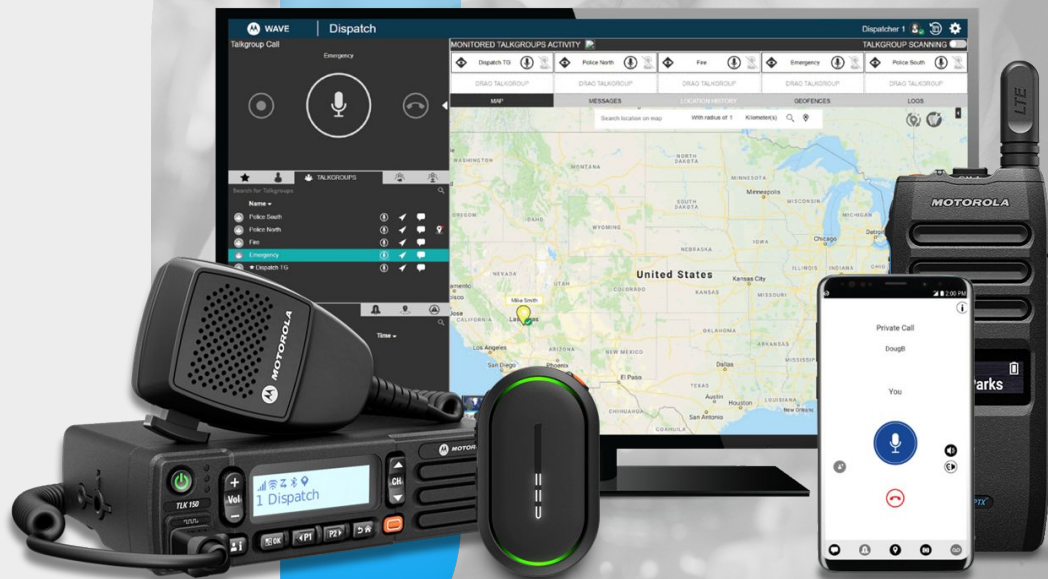"DO I HAVE ANY SOFTWARE UPDATES"

"CHECK IPAS"

"WHAT'S MY WI-FI?"

"BATTERY LIFE"

# ACCESS A PACKAGED ECOSYSTEM

## Wi-Fi Based & Flexible with WAVE PTX

- Compatible with 2.4 + 5 GHz, personal and enterprise Wi-Fi networks

- Remote management via WAVE PTX Portal
  - Device configuration
  - Setup & manage accounts
  - Add & remove users
  - Manage talkgroups

# SCALABLE AND INTEROPERABLE

Strengthen your communication without limiting your options

- Interoperable with WAVE PTX mobile application, MOTOTRBO radios and TLK series radios
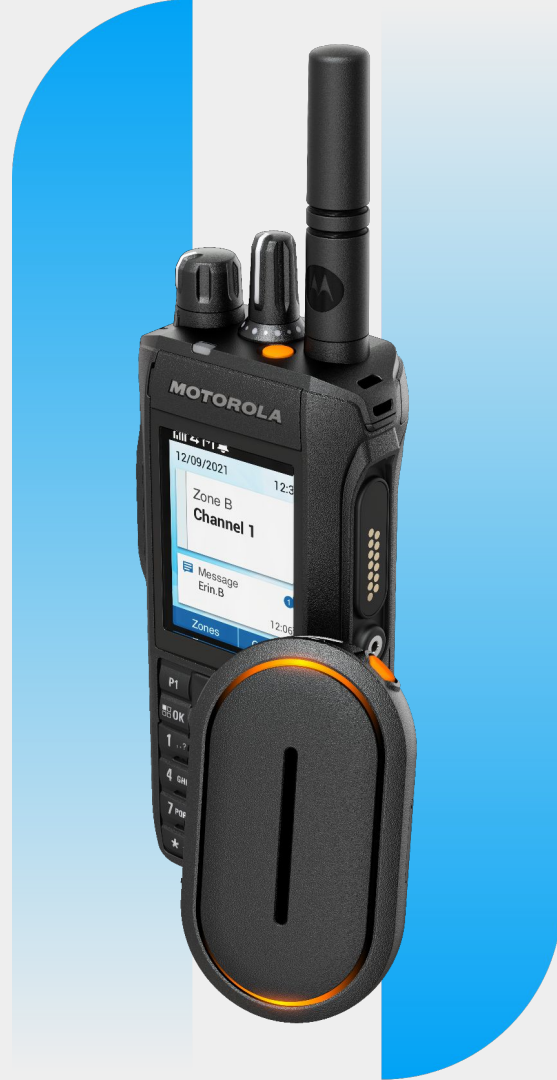
# FULL SUITE OF EMERGENCY FEATURES

Expedite your panic workflows with dedicated emergency features

**Emergency calling and alerts**

Place calls and send alerts via dedicated emergency button.

**Lone worker***

Sets a response timer that places an emergency call when no activity is detected.

**Fall alert***

Can identify when a user has fallen or stopped moving + automatically initiate call.

**Ambient listening***

Will transmit sounds from its environment to personnel.

**Location Tracking***

Track exact locations of employees in danger with precise indoor capabilities.

# EASY TO USE, EVEN EASIER TO OWN

## Scan + Go

- Seamless registration and setup with TLK configuration app*

- Simplified training via Get Started
  - Scan QR code for key device information and resources

- Scalable with self-service billing
  - Add or remove subscriptions based on your workload

*Available with future releases

# USE CASES

TLK 25 WI-FI

# HOSPITALITY

## Improve guest and employee experiences

- Discreet form factor: improved operations for client-facing roles, ie. front desk

    - Can operate device without looking - key during guest conversations
    - No external speaker or mic to reduce noise disturbances for employees and guests

- Interoperable: use with smartphones, TLK radios and MOTOTRBO for mixed fleets

    - MOTOTRBO for building maintenance, engineers, outdoor staff; TLK 150 + 110 for vehicles, maintenance; TLK 25 for guest-facing staff, housekeeping

# HOSPITALITY

## Strengthen safety across sites

- Dedicated panic button: meet state requirements while keeping employees safe

- Lone worker and fall alert*: automatically detect emergencies
  - Lone worker: isolated employees in housekeeping, overnights or grounds
  - Fall alert: employees whose work presents physical risk - maintenance, grounds, engineering

- Ambient listening*: personnel can activate if an employee cannot communicate their situation or threat

- Precise indoor location tracking*: quickly source device location, programmable to button
  - Find exact room where an incident is occuring

*Available with future releases

# RETAIL

## Address customer experience and loss prevention

- Compact and discreet for better customer interactions
  - Customer queries on sales floor or issues at register
  - Multiple ways to wear for various employee outfits/uniforms

- Dedicated emergency features: strengthen loss prevention response and safety across stores
  - Button for streamlined access during incidents
  - Lone worker* for isolated employees, ie. garbage runs, shipments, late shifts
  - Fall alert* for employees in inventory/back of store

- QR Code accessible training: easy comprehension for high turnover roles

*Available with future releases

# HEALTHCARE

## Critical connection for safer hospitals

- Connects to existing Wi-Fi networks for easy deployment and reliable coverage
    - Key for hospitals operating other technology on Wi-Fi: robust infrastructure

- IP67 rated: durable for chaotic environments, doesn't break with drops

- Precise indoor location*: quickly locate devices, employees and incidents
    - Essential during patient emergencies or security threats



*Available with future releases

# EDUCATION

## Smart, integrated communication

- Works with MOTOTRBO, smartphones and TLK radios: connect different devices and staff
  - MOTOTRBO and TLK radios for teachers, maintenance
  - TLK 25 in areas with reliable coverage: at front desks, offices, IT

- Dedicated emergency features for efficient, connected alerts and responses
  - Emergency button for streamlined access and response in schools
  - Lone worker and fall alert* for automatic detection of incidents

*Available with future releases

# ORDERABILITY + MANAGEMENT

TLK 25 WI-FI

# IN-BOX ITEMS

TLK 25 Wi-Fi Device
with embedded battery

TLK 25 Earpiece

Badge Clip

USB-C to USB-A Charging Cable

# COMPATIBLE ACCESSORIES

With voice assistant, PTT and mute functions, TLK 25's included earpiece allows users to carry out key functions without needing to even touch their devices.

Clip your TLK 25 Wi-Fi where you want it - the badge clip can go on pockets, pants, collars and more.

**EARPIECE**
PMLN8537

**BADGE CLIP**
PMLN8538

**USB-C CABLE**
PMKN4294

**HOLSTER**
PMLN8536

# PRICING AND SUBSCRIPTION

| TLK 25 Wi-Fi | |
|---|---|
| **WAVE PTX TLK 25 Wi-Fi Month to Month Plan** | **MSRP** |
| End Customer Device Cost (One-time) | $260.00 |
| Monthly WAVE PTX Service Subscription (Base) | $8.00 |
| Monthly WAVE PTX Service Subscription (SafeGuard) | $12.00 |
| | |
| **WAVE PTX TLK 25 Wi-Fi 30 Month Plan** | **MSRP** |
| TLK Monthly Hardware Fee ($0 after 30 months) | $8.00 |
| Monthly WAVE PTX Service Subscription (Base) | $8.00 |
| Monthly WAVE PTX Service Subscription (SafeGuard) | $12.00 |

# UNBOX AND GO

## ORDERING

- Select device and subscription plan
- Provide billing information

## CONFIGURE SETTINGS BEFORE YOUR DEVICE ARRIVES

- Manage your account and team settings from any PC or mobile device
  - Add/modify users and Create/assign talkgroups
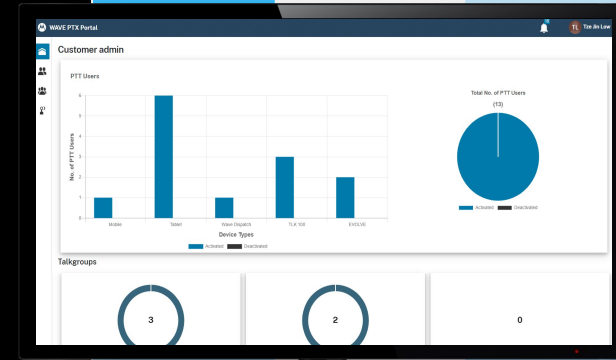
## ACTIVATE YOUR TLK 25 Wi-Fi

- Scan packaging QR code
- Follow wizard
- Power on device

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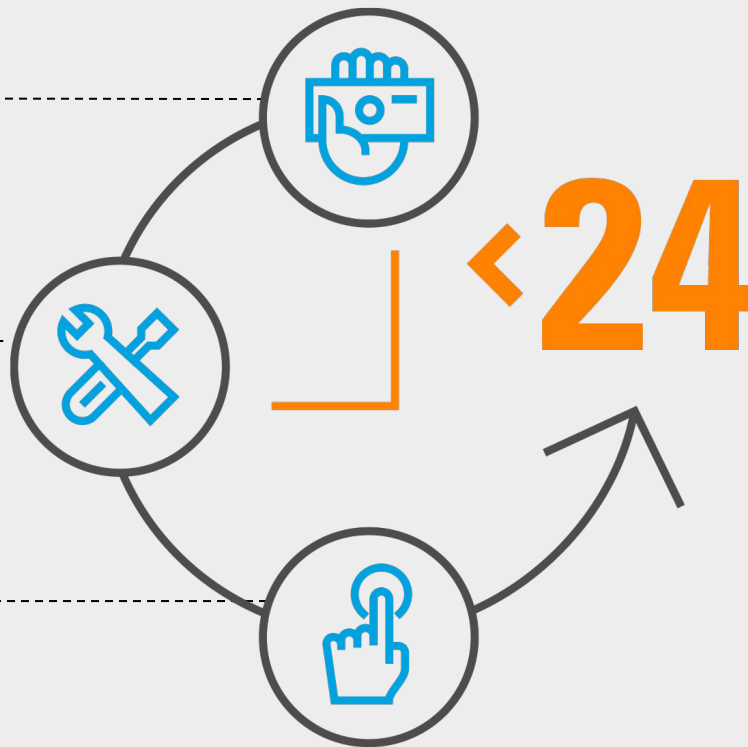
# WAVE PTX ADMINISTRATION PORTAL

Tool for managing the components of the WAVE PTX solution and TLK 25, accessible via PCs, smartphones and tablets.

- Access from any Internet connection

- Setup & manage account

- Add & remove users

- Manage talkgroups

- Drag-n-drop users onto talkgroups

# OCTOBER RELEASE: TLK CONFIGURATION (APP)

A customer friendly app to set-up and manage batches of TLK devices. Simply scan the devices' QR codes for registration and access Wi-Fi setup - all from your smartphone, no cables or PCs required.

## Key features

- Available on any android or ios Mobile phones

- Transparent and Intuitive Guided Wizard

- Quickly setup devices in batches

- Setup & manage account

- Add & remove users

- Manage talkgroups/contacts/device settings in bulk
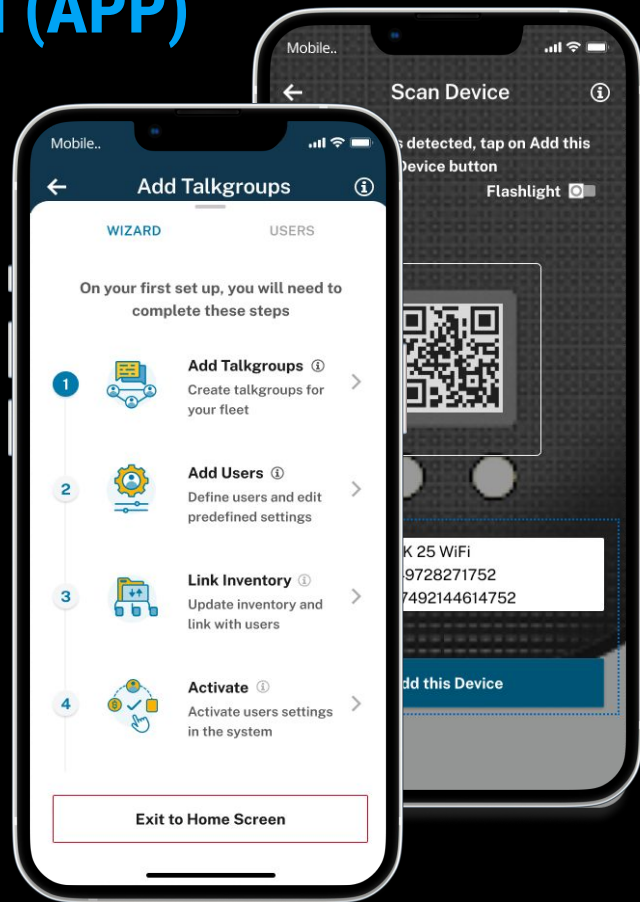
# GET STARTED WITH TLK 25 Wi-Fi

- **Device QR code** embedded with unique serial code which is the radio ID itself.

- Upon scan of packaging or device QR code, access device **Get Started page** with overviews, key resources and support access.
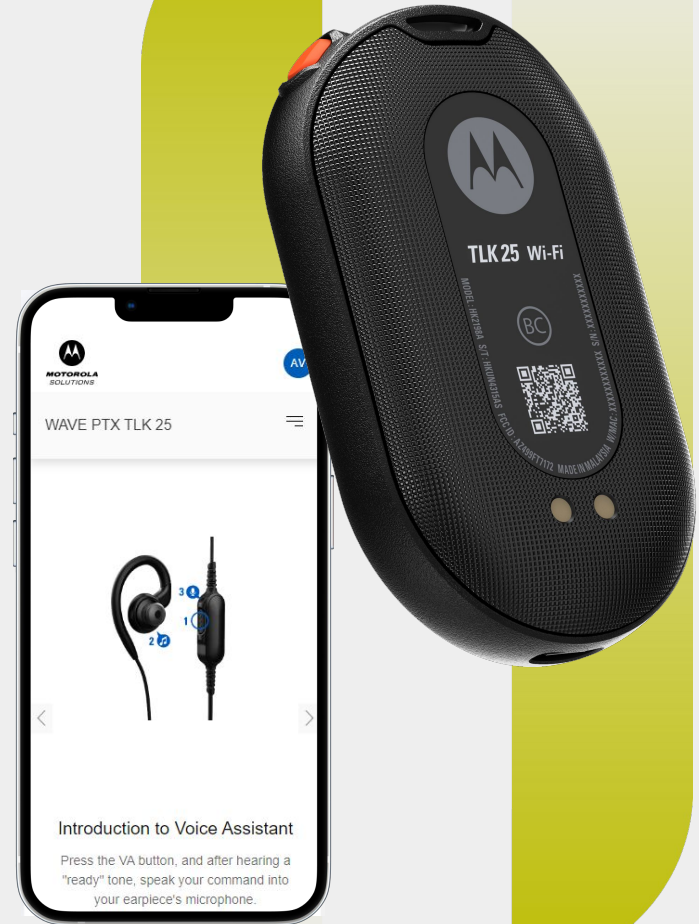
# ESSENTIAL SERVICES

## RELY ON EXPERT REPAIR

State-of-the-art diagnostics equipment, repair tools and replacement parts helps ensure your devices are protected from normal wear and tear and are back in operation quickly. All devices are returned to factory specifications and updated with the latest firmware. Our service centers are certified to comply with ISO9001.

## ACCESS TECHNICAL SUPPORT

Technologists available 8x5, Monday – Friday to help isolate and resolve any issues you may have with your devices.

## SOFTWARE UPDATES AND EXTENDED WARRANTY

Ensure continuous security, performance and enhanced functionality of your devices by getting access to the latest software releases and updates. Essential services for TLK two-way radios provides you with a three-year warranty and complete out of the box experience.

# SALES AND MARKETING RESOURCES

Device renders: Brand Portal

Brochure

Data Sheet

FAQs

Customer Presentation

Partner Presentation

Teaser Video

Get Started Page

MSI.com story page + product page

WAVE PTX Buying Guide (update)

Available 08.31 at motorolasolutions.com/tlk25

THANK YOU

**MOTOROLA** *SOLUTIONS*